Do Your Customers Have the Right Plan in Place to Address a Security Breach?

Executing a swift and effective response to increasingly frequent and complex cyberattacks requires a large investment in technology, people and processes that many organizations struggle to achieve. Without a well-defined plan to contain, mitigate and recover from a security breach businesses are left vulnerable to attacks.

Tech Data Incident Response (IR) services helps ensure that your customers have the right capabilities in place to effectively respond to cyber threats.

Incident Response Plan Development

Do your customers have detailed plan in place and properly trained IT teams to carry out their Incident Response plan successfully?

The development of a comprehensive Incident Response Plan is crucial to minimizing the damage of a security breach because it outlines each step that need to be followed during an incident, identifies who is responsible for what step, whom to notify and how to resume operations as quickly as possible.

Tech Data's IR Plan Development services work directly with your customer on your behalf to deliver a cyber resilience policy and playbooks to integrate seamlessly with your customer's people and processes. In addition, we offer customized technical and strategic guidance on identifying, containing and neutralizing suspected incidents which can help your customer to quickly recover and resume their operation with minimal impact.

Incident Response Readiness Review

Many organizations either lack a well-defined incident response plan, don't regularly update their incident response plan or haven't thoroughly tested their existing plan – all three circumstances put the organization at high risk of making critical errors when responding to security incidents. If your customer isn't regularly updating their incident response plan or they aren't testing their incident response plan for specific scenarios their plan may not function as they expected.

Tech Data's IR Readiness Review provides your customer with strategic guidance on detecting, containing, eradicating and remediating suspected incidents and limiting their impact on the business. Since preparation and practice are key to limiting the impact of a security incident, our IR Readiness Assessment can also test for specific scenarios, which is an essential step to building robust incident response plans for your customer.

Incident Response Emergency Service

If your customer has been hacked or has experienced a security breach that's caused an interruption in their business, do they know how to effectively address it? Do they have the right security experts on staff that can eradicate and recover from a security incident, while preserving digital forensic evidence? If not, you can now offer them an immediate solution.

Tech Data's Incident Response Emergency service helps ensure your customers have the right cyber expert capabilities in place to quickly and effectively respond and recover from cyber threats. Our incident responders quickly engage your customer to rapidly provide immediate breach remediation assistance for swift resolution. Rapid response ensures your customers can successfully contain the overall impact of a security incident.

Tech Data has partnered with various industry-leading cyber security firms to deliver our Incident Response services. These firms, such as IBM X-Force IRIS, Kudelski Security, Foresite MSP and Abacode Security, all specialize in incident response capabilities.

Tech Data offers competitive pricing for enterprise, mid-market and small business. Ready to learn more about our Incident Response services? Contact our security team today at securityservices@techdata.com